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#### Our guide to to accessibility at Bowland Fell

**DISABILITY ACCESS AT BOWLAND FELL** 

The purpose of the following statement is to describe the accessibility of Bowland Fell to help people with restricted access decide if we can cater for their needs. If there is anything not covered in this statement, or if you have any questions, please do not hesitate to contact our team on 01729 840278

Here's a quick guide to accessibility at Bowland Fell:

<b>Ø</b>	There is wheelchair-friendly access to all buildings and communal areas
<b>Ø</b>	We have separate fully accessible toilet facilities
<b>Ø</b>	There are guest parking spaces adjoining all our caravans
<b>Ø</b>	There is parking directly outside of reception, shop and launderette
<b>Ø</b>	All enquiries and bookings can be made via our web site and/or by email
<b>Ø</b>	Guide dogs, hearing dogs and assistance dogs are accepted in all areas

Here's a more detailed look at all areas across the park:

#### **Pre-Arrival**

- We confirm all holiday bookings by email, and we can be contacted by telephone, email and post. We accept calls through the TextDirect and TypeTalk services
- Our website complies with the Web Accessibility Initiative and all pages are built to AA (Double A) standard, complying with all priority 1 and 2 guidelines
- We can put you in touch with a local company that hires wheelchairs
- All our buildings are single-storey with no stairs or lifts

## **Public Transport**

- Bus: We have a small local bus that leaves the park at 10.30am and returns at 1.30pm from Settle.
- Train: Our nearest train station is Long Preston (3 miles)

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- There are parking available outside reception



Our opening times are 9am until 6pm during peak season, 9am until 5pm at all other times.

## **Shop**

- There are 2 entrances to the shop, one from reception with a small ramp, and one from carpark, shop has level floor with no steps. The shop is level and on one storey, with aisles that are wide enough for wheelchair access
- Shelves are stacked from waist to head level and assistance is always available if needed
- There are car parking spaces available outside the shop

#### Launderette

- The launderette has easy access to it with a small step up into it
- The closest parking is by the park entrance, around 20m away
- All machines are front loading and coin operated
- The launderette is open 24 hours per day

#### Cafe

- Our cafe is wheelchair accessible, with a ramp entrance and space for wheelchair access between tables
- The closest parking is at reception, around 20 metres away. There is one dedicated parking space

#### **Public Areas**

- Bowland Fell park is mostly level with only a gentle incline situated at the park entrance
- Guide dogs, hearing dogs and assistance dogs are accepted in all areas
- The main roads throughout the park and public areas are mostly tarmac
- Key areas of the park are illuminated at night with low level energy efficient lighting
- There is a strict 10mph speed limit on park
- We have an indoor heated swimming pool on site, there is a small charge for this. The pool is 'non-lifeguarded' and numbers are limited at peak times.
- We have 2 outside play areas for small children
- We have a small games room available

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- - All of our hire caravans have showers, some have en-suite facilities off the main bedroom
- All static caravans are level inside with no steps but with narrow corridors
- All caravans are fitted with smoke detectors, carbon monoxide alarms, and a fire blanket/extinguisher. All our caravans are non smoking

## Start your Bowland Fell Adventure

CALL TO BOOK
01729 840278





## **Bowland Fell**

Tosside, Skipton, North Yorkshire, BD23 4SD

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