

Accessibility Statement

Oakwood Valley Lodges strives to ensure that all visitors can enjoy the facilities and surroundings within the park and we will be pleased to assist in any way. We hope that this statement will help you when deciding if this is the right park for you.

Access by Public Transport

The nearest railway station is in Welshpool (miles away).

The nearest bus stop to the railway station is along Severn Road into Broad Street approx. 650m away outside the post office.

Taxi pick up and set down outside the station. (The availability of taxis with mobility access would have to be checked.)

There is plenty of space for 'dropping off' visitors outside Reception.

The approach from the road to Reception is well surfaced but slopes downwards fairly steeply.

Facilities for the Hearing Impaired

There are no specific facilities on the Park.

Facilities for the Visually Impaired

It is anticipated that it is unlikely that visually impaired people will visit the park unless accompanied by a sighted person.

Assistance Dogs

Assistance dogs are welcome, as are all dogs with responsible owners.

Large enclosed exercise field.

A dog waste bin is provided at the entrance of the field for disposal.

Laundry Room

One step up onto decking surrounding the laundry room.

External lighting on a sensor.

Reception

There is one speed bump at the bottom of the driveway but this is clearly marked in a contrasting yellow and black. (There are no advance hazard markers for these.)

The decking up to reception has one step up with a wooden handrail all the way around to the right. There are non-slip mats in place around the decking to the reception entrance.

Assistance for entry can be provided if required.

There is a coffee table of 45cm in height.

There is parking outside reception, however at present no specifically allocated bays.

External lighting on a sensor.

Lodge Hire

There are 6 concrete steps approaching the lodge.

There are 4 steps up to enter the lodge itself. Once inside the lodge it is all on one level.

There is a small raised edge into both showers.

Mobile Phones

Vodafone covers most of the park.

EE/3 calls may be sent/received from limited areas.

Reception is poor or non-existent for other networks.

Accessibility of Website

We want everyone who visits this website to feel welcome and find the experience rewarding. You might have a better experience if you change the settings on your computer to suit your needs. This site has been built so that you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 500% without the text spilling off the screen
- Navigate most of the website using just a keyboard or using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

What are we doing?

To help us make this website a positive place for everyone, we've been using the Web Content Accessibility Guidelines (WCAG) 2.0. These guidelines explain how to make web content more accessible for people with disabilities, and user friendly for everyone.

The guidelines have three levels of accessibility (A, AA and AAA). We've chosen Level A as the target for the website.

How are we doing?

We've worked hard on this website and believe we've achieved our goal of Level A accessibility. We monitor the website regularly to maintain this, but if you do find any problems, please get in touch.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us via email: info@oakwoodvalleylodges.co.uk. To help us understand the problem as quickly as we can, please tell us:

- the web address or title of the page where you found the problem
- what the problem is
- what computer and software you use

Feedback and contact information

If you'd like to contact us about something else, and you need a response, please use our contact page.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).