

## **Access Statement**

Waveney Valley Lakes Holiday Park is situated in the Waveney Valley on the Norfolk and Suffolk border. 2.5 miles from the Town of Harleston, 10 miles from Diss and 4.5 miles from the town of Bungay.

The Park is large and spacious with Static Caravans/Lodges scattered around the 11 lakes throughout the 60 Acre site.

The grounds are mostly level with some undulating areas but tarmac or hard standing roads service most parts of the park & the park has outdoor electric lighting. Parking outside of most units.

Access to the site is limited to owners and their families and to day ticket fisherman. There is a small section of site that has a public footpath running through it.

There is level parking outside the reception & shop on a tarmacadam drive.

There are 2 toilet blocks, one with showers block.

The Laundry comprises of a washing machine and tumble dryer. The laundry machines are coin operated.

We do not currently have any disabled friendly Lodges/ caravans but welcome buyers to buy one if required or professionally adapt if needed.

We welcome dogs onto our Holiday Park, however, they must be kept on leads at all times when on the Park.

There is a good mobile phone reception on the Park for most networks.

We will make all reasonable provisions for people with disabilities. Please telephone to check the suitability of our facilities for you.

CCTV operates at the entrance to our Park as well as on other locations on the grounds of our Park to assist in the security and safety of our guests. This recording is not available to any other parties and is the property of Waveney Valley Lakes Holiday Park.

We would appreciate any feedback or comments on how we may be able to improve our Park and our service. Feedback can be left at reception, informing a member of staff or by contacting Head Office

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular questions please let us know and we will endeavour to answer your questions and amend this statement for future use.